

Annexure B

Complaint data to be displayed by RAs

Data for the month ending – February, 2025

| Reeived from | Pending at the end of the month | Received | Resolved* | Total Pending# | Pending complaints > 3 months | Average resolution time (in days)^ |
|-------------------------|---------------------------------|----------|-----------|----------------|-------------------------------------|------------------------------------|
| Directly from Investors | Nil | Nil | Nil | Nil | Nil | Nil |
| SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil |
| Other Sources (if any) | Nil | Nil | Nil | Nil | Nil | Nil |
| Grand Total | Nil | Nil | Nil | Nil | Nil | Nil |

^{*} Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposal of Complaints

| Sr. No. | Month | Carried forward from previous month | Received | Resolved* | Pending# |
|---------|-------------|-------------------------------------|----------|-----------|----------|
| 1 | July 2024 | 0 | 0 | 0 | 0 |
| 2 | Aug 2024 | 0 | 0 | 0 | 0 |
| 3 | Sept 2024 | 0 | 0 | 0 | 0 |
| 4 | Oct 2024 | 0 | 0 | 0 | 0 |
| 5 | Nov 2024 | 0 | 0 | 0 | 0 |
| 6 | Dec 2024 | 0 | 0 | 0 | 0 |
| 7 | Jan 2025 | 0 | 0 | 0 | 0 |
| 8 | Feb 2025 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

^{*} Inclusive of complaints of previous months resolved in the current month.

Trend of Annual Disposal of Complaints

| Sr. No. | Year | Carried forward from previous year | Received | Resolved* | Pending# |
|---------|--------------------|------------------------------------|----------|-----------|----------|
| 1 | 2024-25 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

^{*} Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

[#] Inclusive of complaints pending as on the last day of the month.